

# Privacy Policy - Omega Sector

## 1. Introduction

Omega Sector takes your privacy seriously. We are committed to safeguarding the personal data of our clients, partners, and website users in accordance with applicable data protection laws.

## 2. Data We Collect

We collect only the data necessary for delivering our services. This includes name, contact information, service preferences, communication records, and details required for security clearance.

## 3. Use of Your Data

Your data is used strictly for:

- Delivering and managing contracted security services
- Contacting you regarding your service agreements
- Coordinating with field teams for intervention or patrol requests
- Analyzing service efficiency and client feedback

## 4. Data Storage and Security

All data is stored on secure, encrypted systems. Access is limited to authorized personnel only. Sensitive details (e.g., alarm codes, patrol timings) are only changed or stored after a verified in-person meeting.

## 5. Sharing of Data

We do not share your personal data with third parties, except when required by law or explicitly authorized by you. Cooperation with local authorities is conducted discreetly and professionally.

## 6. Client Access and Control

Registered clients have access to a secure login portal. Through this portal, you may adjust patrol settings,

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schedule visits, and manage preferences. For changes involving sensitive information, personal verification by our team is mandatory.

## **7. Cookies and Tracking**

Our website may use minimal cookies for basic session management. We do not use any intrusive tracking tools, analytics software, or third-party ads.

## **8. Communication**

Initial communication is strictly via email. Once verified, clients receive secured phone contact and/or on-site visitation. All communication is logged for internal verification.

## **9. International Operation**

Omega Sector operates in multiple jurisdictions including DE, AT, CH, CZ, PL, and NL. We comply with regional laws and ensure secure handling of data across borders.

## **10. Updates to this Policy**

This Privacy Policy may be updated periodically. The latest version will always be made available via our website or upon request.

## **11. Contact**

For any questions regarding your data or our privacy practices, please contact:

[security@omega-sector.com](mailto:security@omega-sector.com)

Use the request form for initial inquiries.